



Green Power Batteries LLC  
619-737-5944 – [www.greenpower-batteries.com](http://www.greenpower-batteries.com)  
**Lithium-Ion Systems Return/Exchange Policy**

### **GPB RETURN AND/OR EXCHANGE POLICY**

Purchaser must contact GPB by email ([info@greenpower-batteries.com](mailto:info@greenpower-batteries.com)) or phone (619-737-5944) to initiate the return process. Products must be returned to GPB within 30 days from the date of receiving the order. Returns are subject to a 30% restocking fee. The value will be returned to the customer within 60 days.

#### **CONDITIONS:**

- All systems and accessories must be returned in new condition.
- The purchaser is responsible for shipping costs for returns and/or exchanges.
- Systems may not be returned if missing parts.
- If the return is a result of an error made by GPB the purchaser is still required to contact GPB by email or phone *prior* to the return, and have the systems returned within 30 days from the date of receipt.
- GPB will notify the purchaser of the refund once the returned systems have been received and processed. The purchaser can expect a refund in the same form of payment originally used usually within 30 days.