



Green Power Batteries

619-737-5944 – www.greenpower-batteries.com

Li-ion Battery 5 Year Warranty

GPB 5 YEAR WARRANTY STATEMENT

The standard warranty term is five years / 3,000 cycles. Battery must be paired with a matching charger purchased from Green Power Batteries / Blue Line Battery Inc.

CONDITIONS & EXCLUSIONS:

1. Each battery must be properly sized in regard to voltage, weight, and capacity for the duty cycle it is to perform and approved by Green Power Batteries / Blue Line's engineering team.
2. Each battery must be matched to the properly sized charger and proper control to recharge the battery in accordance with the warranty provisions.
3. Only chargers sold, recommended, or approved by Green Power Batteries / Blue Line Battery Inc may be used with covered warranty batteries. All charger changes or deviations must be written in the sales order when the purchase order is accepted. User must obtain written approval from Green Power Batteries / Blue Line Battery to make any adjustments to the battery charger during the warranted life of the battery. Failure to do so voids all warranties. Charging current must not exceed 50% of the battery nominal capacity. For charging with the currents more than 350 Amperes, special authorization must be given in writing prior to such usage.
4. The warranty period for a Covered Battery begins at the date of delivery to first destination. A "cycle" is defined as 80% throughput of the battery's manufacturer-rated capacity. The Standard Warranty is limited to a total throughput equivalent of up to 750 cycles per calendar year, performed between 50°F and 85°F ambient temperature, to no higher than 85% State of charge and no lower than 20% state of charge. Blue Line will repair or replace a Battery if it fails to reach 70% of the published rated capacity on a full 100%-0% charge-discharge cycle before triggering LVC at 1/10C charge and discharge rates, based upon engineering guidelines detailed in the Battery's operating manual.
5. Each battery must be stored at no lower than 30% State-of-Charge and no higher than 80% State-of-Charge. Batteries left in storage should be checked weekly to ensure the battery does not self-discharge below 30%. A battery left to self-discharge and not periodically recharged will eventually fail and is not covered under warranty. A battery should be stored with its main power switch in the off position.
6. Battery must not be left unattended in conditions with more than 95% humidity. Batteries subjected to constant or prolonged exposure to humidity levels above 95%, shall have additional features added to protect components.
7. A repaired or replaced battery will be warranted only for the remainder of the original Warranty Period.
8. This Warranty applies only to the Purchaser and is non-transferable.

This Warranty does NOT apply any claim, loss, damage or injury arising from or relating to the following: (a) if a battery becomes unserviceable due to fire, wreckage, freezing or evidence of high temperatures, (b) misuse, abuse, physical damage or water damage, (c) normal wear and tear, (d) failure to properly store, handle, install, use or maintain the battery, (e) batteries that become unusable due to over discharge or overcharge, (f) if the battery is tested, serviced, or repaired by anyone other than an authorized Green Power Batteries / Blue Line service technician, (g) any modification of the battery without Green Power Batteries / Blue Line's prior written authorization; (h) failure to follow the battery's operating manual or other safety or operational instructions provided by Green Power Batteries / Blue Line for the battery, (i) continued use of the battery after discovery of a defect or maintenance deficiency, (j) if the battery is operated with any damaged cable or cable insulation, or (k) Acts of God, accidents, or any other causes beyond Green Power Batteries / Blue Line's reasonable control.

Battery shall operate in the constant temperature range 10 C – 50 C (normal range). Any temperature variances for permanent battery usage must be approved in writing by Green Power Batteries / Blue Line Battery. For operations outside of normal ranges, batteries can be equipped with additional operating protection systems.

Discharge currents must not exceed two times capacity of the battery for more than 10 second bursts. Violation of this requirement will void the warranty.

Battery connectors and charger connectors are covered for one (1) year due to craftsmanship or materials defect.

EXCLUSIVE REMEDY:

If your battery fails during the Warranty Period due to a defect covered by the Warranty, then Green Power Batteries / Blue Line will, at its sole discretion, repair or replace your battery. If Green Power Batteries / Blue Line elects to replace your battery, it will be replaced with a battery of comparable size and type. All freight charges relating to warranty repair or replacement shall be your responsibility. Repairs may be made by a Green Power Batteries / Blue Line authorized service technician or repair center.

MAKING A WARRANTY CLAIM:

LIMITATION OF LIABILITY:

IN NO EVENT SHALL Green Power Batteries / Blue Line BE LIABLE TO PURCHASER FOR ANY INDIRECT, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATING TO THE BATTERY (INCLUDING LOST PROFITS, LOST REVENUE, DOWN TIME, LOSS OF BUSINESS OPPORTUNITY OR OTHER ECONOMIC LOSSES), WHETHER IN AN ACTION IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EVEN IF Green Power Batteries / Blue Line HAS BEEN ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES.

FURTHER, IN NO EVENT SHALL Green Power Batteries / Blue Line's LIABILITY FOR ANY AND ALL CLAIMS, INCLUDING CLAIMS FOR BREACH OF WARRANTY OR NEGLIGENCE, EXCEED THE PURCHASE PRICE OF THE BATTERY, AND PURCHASER ASSUMES RESPONSIBILITY FOR PERSONAL INJURY AND PROPERTY DAMAGES RESULTING FROM THE HANDLING, POSSESSION OR USE OF THE BATTERY. THIS WARRANTY IS UNDERSTOOD TO BE THE EXCLUSIVE AGREEMENT BETWEEN Green Power Batteries / Blue Line AND THE PURCHASER RELATING TO THE SUBJECT MATTER HEREOF.

DISCLAIMER OF OTHER EXPRESS AND IMPLIED WARRANTIES: EXCEPT FOR THE LIMITED WARRANTIES STATED IN THE SECTION ABOVE ENTITLED "LIMITED WARRANTY," Green Power Batteries / Blue Line MAKES NO, AND HEREBY DISCLAIMS ALL, OTHER EXPRESS OR IMPLIED REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND REGARDING THE BATTERY, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT OF PROPRIETARY OR THIRD-PARTY RIGHTS, OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THIS LIMITED WARRANTY CERTIFICATE.

CONTACTING Green Power Batteries / Blue Line:

You must contact Green Power Batteries / Blue Line as soon as possible after discovery of any defect in the Battery, but in no event more than fourteen (14) days after such discovery. You must submit a fully completed warranty claim form to Green Power Batteries / Blue Line, a copy of which can be obtained by contacting Green Power Batteries / Blue Line using the contact information provided below. If requested by Green Power Batteries / Blue Line, you shall provide accurate information regarding the hours of operation and/or evidence that the battery has been installed, maintained, used, and/or operated in accordance with the applicable operating manual. Green Power Batteries / Blue Line engages in reasonable efforts to acknowledge receipt of each Warranty claim within five (5) business days after receiving a fully completed claim form and will make a determination of whether the claim is covered by this Warranty as soon as possible thereafter. Green Power Batteries / Blue Line will not accept any battery for Warranty service without receiving your completed warranty claim form, any other information reasonably requested by Green Power Batteries / Blue Line, and issuing a return goods authorization to Notice of the claim must include proof of purchase of the covered battery (e.g., a copy of our original invoice) Green Power Batteries / Blue Line may elect to have one of its authorized service technicians or repair centers perform certain Warranty service activities. In such event, you must cooperate with the authorized technician or repair center in connection with your Warranty If requested by Green Power Batteries / Blue Line, you shall either return or make available for inspection the battery at issue. All returned batteries that are replaced under this Warranty shall become the property of Green Power Batteries / Blue Line. Green Power Batteries / Blue Line reserves the right to review maintenance records and operation procedures to make a Warranty determination. Green Power Batteries / Blue Line shall not be liable for any Warranty claim if you fail to satisfy the procedures and requirements in this Section on Making a Warranty. Warrantor authorized representatives shall be given access to the covered battery at reasonable hours and intervals for the purposes of inspection. The acceptance of a battery shipped to Warrantor shall not be deemed an admission that the battery so shipped is defective.

This warranty is understood to be the exclusive agreement between the parties relating to the subject matter here for. No representing agent unless noted so by GPB in writing is Authorized to any warranty in addition to those made in this agreement.